



**webroot**  
SOFTWARE, INC.

Privacy. Protection. Peace of Mind.

## Webroot Software, Inc.

### Enterprise Spy Audit

*Stealth Version*

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### Overview

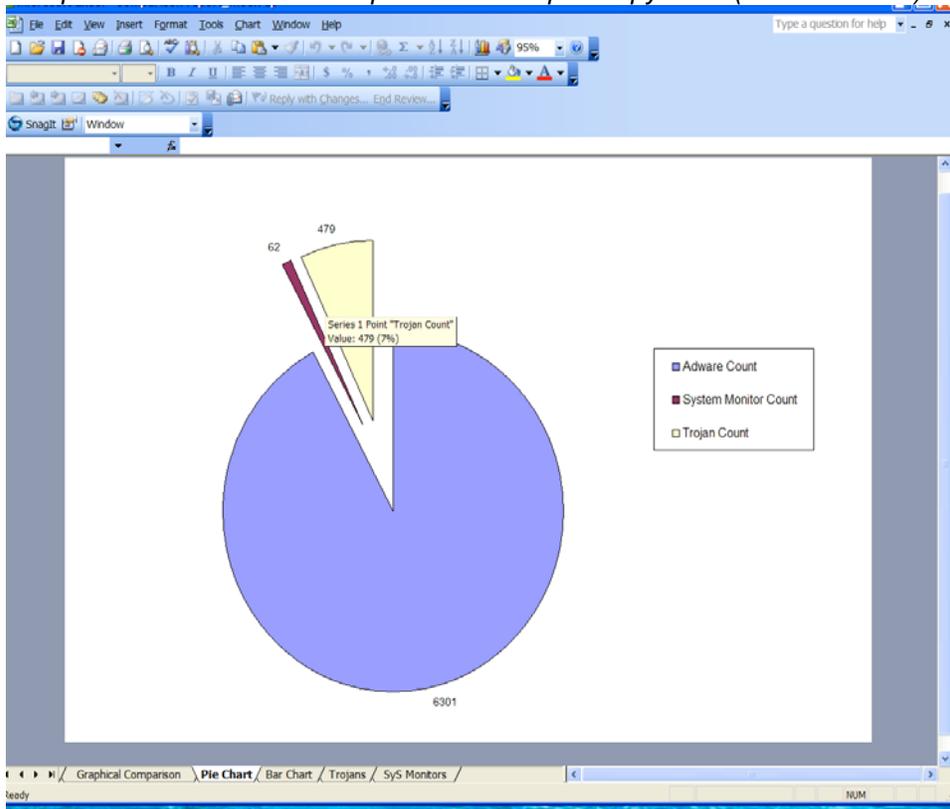
Webroot's Enterprise Spy Audit application (stealth version) provides customers with a simple tool to quickly identify security threats within their environment, with the added benefit of being able to deploy silently across hundreds or thousands of machines in an environment. The Enterprise Spy Audit (stealth version) utilizes Webroot's industry leading spyware research and definition database, ensuring that it can provide the most accurate and comprehensive snapshot of an audited environment.

Enterprise Spy Audit is the first of many steps that Webroot takes to provide its customers with a clear sense of the threats spyware may pose to their environment. Webroot's Enterprise Spy Audit looks for and detects all spyware-related registry entries, in-memory spies, browser hijackers, and other key spyware threats. In order to ensure ease and quickness of deployment, the Enterprise Spy Audit does not conduct local drive scans. While the Enterprise Spy Audit provides clear notification of current system status, it is not a proactive solution and does not remove spyware from the desktop.

### Stealth Version Deployment

Unlike the online version, the stealth version of Webroot's Enterprise Spy Audit application requires the assistance of a Webroot Sales Engineer for deployment and results interpretation. Webroot's Sales Engineers will work with you to understand, based on your enterprise's network, the best deployment methodology for the stealth version of the audit. Webroot's Sales Engineer will then interpret your results and provide you with a custom-generated report which clearly summarizes your enterprise's audit results and levels of exposure to spyware.

### Sample chart from customer report from Enterprise Spy Audit (stealth version)



### Value Proposition

As an enterprise, Webroot's Enterprise Spy Audit (stealth version) provides you with the following:

- Accurate detection – leveraging the most comprehensive spyware research and definition catalogue in the industry, Webroot's Enterprise Spy Audit provides accurate detection of relevant security threats, including in-memory spies, browser hijackers, and other spyware threats.
- Ease of use – Webroot's Enterprise Audit (stealth version) can be deployed by Webroot Sales Engineers with no end-user manual intervention required, allowing for large enterprise installations to obtain comprehensive results quickly and effectively.
- Comprehensive results – Webroot's Enterprise Spy Audit provides results for as many client machines as enterprise administrators would like to test, providing a comprehensive threat analysis for spyware-related security threats.
- Free of charge – Webroot's Enterprise Spy Audit is provided to users at no charge and with no obligation, meaning that for a minimal investment of time and energy, enterprise administrators can gain insight to the spyware threats which may exist on their network.

### Privacy and Anonymity

At Webroot, protecting your privacy is important to us. After all, providing privacy and security to our customers is our corporate mission. For benchmarking purposes, Spy Audit results are collected by Webroot in order to obtain aggregated data regarding spyware infections. This information assists Webroot in gathering statistics on the current threats posed by spyware, and is cited in such publications as Webroot's quarterly "State of Spyware Report", the industry's leading compendium of spyware-related information (available at the following URL: <http://www.webroot.com/stateofspyware>). However, all information collected by Webroot's Enterprise Spy Audit tool is kept strictly anonymous. No machine- or company-specific information is retained as part of the Enterprise Spy Audit.

Further, Webroot's Enterprise Spy Audit tool is in full compliance with Webroot's privacy policy, which governs all Webroot activity regarding customer information. Webroot will not, under any circumstances, rent or sell any information. Nor does Webroot trade or exchange data with any other organization.

Webroot has security measures in place, such as the following, to protect against the loss, misuse and alteration of confidential information in our customer database. Information provided to Webroot is stored in secure facilities with access restricted to authorized personnel only. We have put in place a series of access-control procedures required for retrieval of such information. The Webroot Web site is regularly tested for security breaches to protect against unauthorized viewing of information.

### **About Spy Sweeper Enterprise**

Webroot Spy Sweeper Enterprise is a centrally-managed, comprehensive spyware and adware solution for corporations. Using a client/server architecture, Spy Sweeper Enterprise proactively detects and removes all forms of spyware, adware, and other unwanted programs within the organization. Spy Sweeper Enterprise effectively manages the corporate spyware threat by reducing security risks, minimizing support requests and reestablishing computing and network performance.

Webroot Spy Sweeper Enterprise provides:

- Centralized management via the admin console
- Manual or automated deployment of definition updates and product upgrades
- Advanced desktop-level protection with proactive shields to prevent new infections
- Customizable protection and security policies
- Definition updates and sweep schedule retention for laptop and mobile users while away from network
- Fully customizable reporting
- Most comprehensive detection and elimination of spyware, adware and other unwanted programs available

### **About Webroot Software**

Webroot Software, a privately held company based in Boulder, Colorado, creates innovative privacy, protection and performance products and services for millions of users around the world, ranging from enterprises, Internet service providers, government agencies and higher education institutions, to small businesses and individuals. Founded in 1997, the company provides a suite of high-quality, easy-to-use software that guides and empowers customers as they surf the Web, protecting personal information and returning control over computing environments. Webroot software consistently receives top ratings and recommendations by respected third-party media and product reviewers in the United States and Europe.

Webroot is a privately-held company and has grown through initial investments and the pragmatic re-investment of revenues. In 2005, the company accepted its first outside investment from a syndicate of leading technology venture capital firms, including Technology Crossover Ventures (TCV), Accel Partners and Mayfield.

## Webroot's Enterprise Spy Audit application (stealth version) Frequently Asked Questions

Q: *How can I obtain Webroot's Enterprise Spy Audit (stealth version) application?*

A: This can be obtained by contacting your Webroot Systems Engineer.

Q: *Will I have to deploy a client on the machines or segments that I want audited?*

A: Yes. Webroot's Enterprise Spy Audit application (stealth version) requires the deployment of an .exe file on each individual machine.

Q: *What is the size of the file that is deployed?*

A: The file, which includes both an .exe as well as the latest set of Webroot's spyware definitions, is approximately 1.8 MB (1,894 KB).

Q: *What can I use to deploy to the client workstations?*

A: Webroot's Enterprise Spy Audit (stealth version) can be deployed using login scripts, SMS, or other software distribution mechanisms. Your Webroot Systems Engineer can assist in determining the best methodology for your organization.

Q: *Will individual users be required to do anything in order for the Webroot's Enterprise Spy Audit application (stealth version) to run successfully?*

A: No. The stealth version of Webroot's Enterprise Spy Audit application automatically runs once deployed, requiring no intervention on the part of the end user. In fact, end users will not even know that the stealth version of the Enterprise Spy Audit has even been run.

Q: *How long does Webroot's Enterprise Spy Audit (stealth version) take to run and report its results per workstation?*

A: Upon deployment, the Spy Audit takes less than sixty (60) seconds to complete per workstation.

Q: *What data will Webroot's Enterprise Spy Audit application (stealth version) capture?*

A: The stealth version of the Enterprise Spy Audit will capture detailed spy information including: number of traces for individual spies, spy type, and spy name. If desired, a Webroot Systems Engineer may be able to configure the Enterprise Spy Audit to collect machine name and/or IP address, meaning that results could be obtained at an individual level.

Q: *Are there any files that the Enterprise Spy Audit will store on a workstation, and can these be removed from a machine?*

A: The Enterprise Spy Audit (stealth version) loads and runs from memory, and is not stored on a user's machine. Unless the application is given different instructions for deployment which will load it onto the desktop, there is nothing that needs to be removed from audited machines.

- Q: *Are there specific hardware or software requirements that must be in place in order to deploy Webroot's Enterprise Spy Audit application (stealth version)?*
- A: Webroot's Enterprise Spy Audit application (stealth version) can be run on any Windows 98, Windows NT, or Windows XP machine. Enterprise Spy Audit has a small footprint and can be deployed on most any PC manufactured in the last ten (10) years.
- Q: *What performance impact will Webroot's Enterprise Spy Audit application (stealth version) have upon the machines which run it?*
- A: Webroot's Enterprise Spy Audit application (stealth version) has a small footprint and consumes minimal system resources. Users will not realize any noticeable impact upon their computing environment while the Spy Audit application runs.
- Q: *I have a large number of machines that I would like to audit. What is the best methodology to use in order to deploy the audit across these machines?*
- A: A Webroot Systems Engineer will be required in order to assist you with the deployment of your Enterprise Spy Audit (stealth version). This Systems Engineer can assist you in optimizing the deployment of the Spy Audit, usually by staggering the run time for the Spy Audit across users or different segments of the network, or by using a logon script which will ensure random user access.
- Q: *Can Webroot provide a sample script (either log-on or SMS) which I can utilize in order to deploy its Enterprise Spy Audit application (stealth version)?*
- A: A Webroot Systems Engineer will be required in order to assist you with the deployment of your Enterprise Spy Audit (stealth version). This Systems Engineer can provide the necessary scripts to enable the deployment of the Enterprise Spy Audit (stealth version).
- Q: *How does Webroot define spyware?*
- A: Spyware describes any application that may track your online or offline PC activity. It can save or transmit those findings to third parties. Spyware often attaches itself to your computer without your knowledge – or consent. Many nefarious spyware programs can record keystrokes to steal your social security number, bank account information and credit card numbers, or hijack your modem to dial expensive, pornographic phone numbers. Adware is a different type of program that lets companies track your line activities and tailor pop-up ads based on your choices.
- Webroot has four (4) classes of spyware, including Ad Cookies, Adware, System Monitors, and Trojans. For a full description of these categories, go to <http://www.webroot.com/spywareinformation/spywaredefined/>.
- Q: *What is the charge for undertaking the Enterprise Spy Audit?*
- A: Webroot provides prospect accounts with access to its Enterprise Spy Audit (stealth version) at no cost.