

## The Trinity School for Ministry Fights the Good Fight with Webroot

The Trinity School for Ministry is a graduate school of religion located in Ambridge, Pennsylvania, about 30 minutes outside of Pittsburgh. Trinity has over 250 full and part-time students in its residential, extension and online programs. The faculty of 12 includes professors, missionaries, youth ministry leaders, theologians and religious scholars. Currently, more than 900 Trinity alumni, both lay and ordained, serve domestically and around the world. The seminary has exceptionally high standards of excellence in teaching and scholarship and the campus is a tight knit, family oriented community.



### Problem

The Trinity faculty and staff include priests and professors with Ph.Ds and various levels of computer savvy. Some are power users but most are novices. As the use of laptops and the Internet became more prevalent, Heather Henkel, IT Manager, noticed a steady increase in malware and viruses. Mobile users were going to legitimate Web sites, getting infected and bringing that malware back onto the network. Trinity was using Kaspersky antivirus software at the endpoint, but it was not stopping the infections: "It was bad, getting worse and had been going on too long," Henkel explained. "It was time to find a new solution."

### Solution

Henkel knew that the security landscape had changed and that endpoint protection was no longer enough—she needed a solution in the cloud to stop malware at the perimeter and began researching web security solutions. She researched security vendors online, learned about the Webroot® Web Security Service and set up a trial within just two days. While she did look at other security solutions, the Webroot service was so effective and easy to use, she quickly purchased it. "It had everything I was looking for—effective malware protection, security for mobile users and it was very easy to use," Henkel says.

The reporting tools are also a popular feature. Henkel finds the bandwidth usage, top allowed categories and blocked URLs the most useful reports. "At a quick glance, they tell me what I need to know."

### Why Trinity School chose Webroot:

- Effective technology
- Layered security
- Time and cost savings
- Productivity improvements
- Ease of use

In addition to the web service, Henkel replaced Kaspersky on the desktop with Webroot® AntiSpyware Corporate Edition with AntiVirus. While she was confident in the web security at the perimeter, she recognized that she needed a layered security approach for remediation. Having one vendor for security made more sense in terms of customer service, administration and efficiency.

## Benefits

Since deploying Webroot in September 2009, Trinity has had a clean, malware-free network. Now, users cannot click on malicious links and are blocked from sites harbouring viruses and spyware. 'Scan Ahead' and 'Safe Search' capabilities inform users whether sites are allowed, blocked or might contain malware. Online gaming is not allowed and coached access guides users to stay off of high risk Web sites. Even better, Henkel is no longer battling malware—instead, her time is freed up to work on other more important projects.

"Webroot security solutions have made my life easier," Henkel says. "We are saving users from being infected, which is a boost in productivity for everyone. It's really a win-win. We haven't had to call support yet for anything. It simply works and does what it says it does. You can't ask for more than that!"

## Comments

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**—Heather Henkel  
IT Manager  
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