



Quick Start

for Webroot Internet Security Essentials, Version 7.0

This *Quick Start* describes how to install and begin using the Webroot® Internet Security Essentials 2011 software. This integrated suite delivers complete protection against viruses, spyware, hackers, spam, and other online threats. A unique online account enables you to securely access your personal files and photos.



Installing the software

Follow these instructions to install or upgrade the Webroot software from a CD or a downloaded file.

1. Before you begin, make sure you are connected to the Internet and close all programs that may be open on your computer. If you have an antivirus program or a firewall program from another vendor installed, *you must uninstall the old program or disable its function.*
2. Start the installation either from a CD or from a file downloaded from our Web site. If you purchased the Webroot software on a CD, insert the CD into a drive and follow the on-screen instructions to begin. If you downloaded the file, double-click on **WRInstall.exe** to begin.

The Webroot Installer dialog opens.



Note about upgrading: If you are upgrading from a previous version of the Webroot software (versions 6.1 and below), the installation routine detects your older version and will uninstall it before installing the 7.0 program files. Also please note that some of your program settings and your quarantine information from these older versions will not transfer to the new 7.0 version. If you have questions, contact [Webroot Support](#).

3. Enter your keycode, then click **Agree & Install**. (Your keycode is listed in an email message from Webroot or is listed on the CD sleeve.)


The Webroot software copies files to the following folder: C:\Program Files\Webroot\Security\.

4. Click **Restart Now** at the Installation Successful dialog.

After a restart, the Webroot Firewall determines if your computer is connected to a network. If it does, the dialog shown below opens and displays the network (IP) address. In most cases, the firewall is detecting your home network (the network address will most likely begin with the numbers 192.168.xx.x). If your home network address is displayed, click **Add as Trusted**.

If the Webroot software detects additional network connections, it opens a dialog for each one. For example, if you are connecting to a neighborhood wireless network, it opens another dialog and displays the IP address of that network. For any outside networks, you may want to click **Add as Untrusted** just to be safe. (If you aren't sure whether your answer to this dialog is correct, don't worry about it for now. Later, you can modify the local network list in the Firewall settings, which is available by clicking **Edit settings** under PC security, **Firewall** tab, **Security Location**, **Edit Local Networks**.)



5. To ensure that the software is running, look for the Webroot icon in the system tray (located in the lower right corner of your computer screen). The status indicator is yellow until you run a scan: 

Running the first scan

After installation, a Welcome panel opens and prompts you to run a scan to search for any existing threats on your computer. We recommend that you run the scan immediately. The scan may take awhile, but it runs in the background so you can work on your computer as it searches for threats.

1. When the Welcome panel appears, click **OK, thanks**.

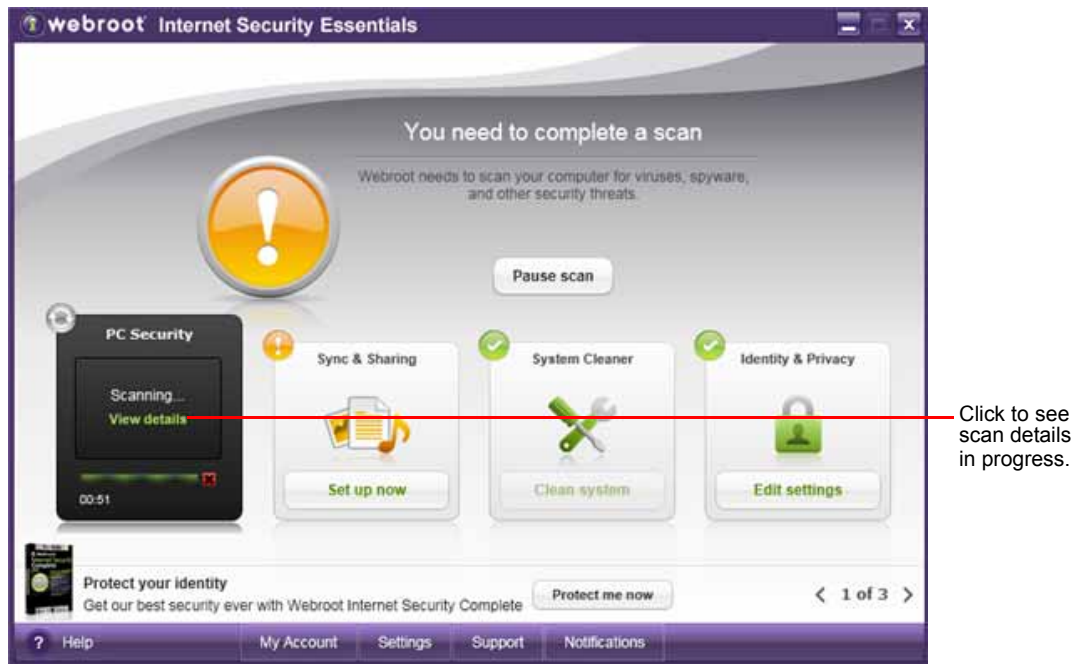


Keep the checkbox selected.

Click.

As it scans, the PC Security panel shows its progress.

2. At any time, you can click **View details** to see what it found.



When the scan completes, the Webroot software briefly opens an alert above the system tray.

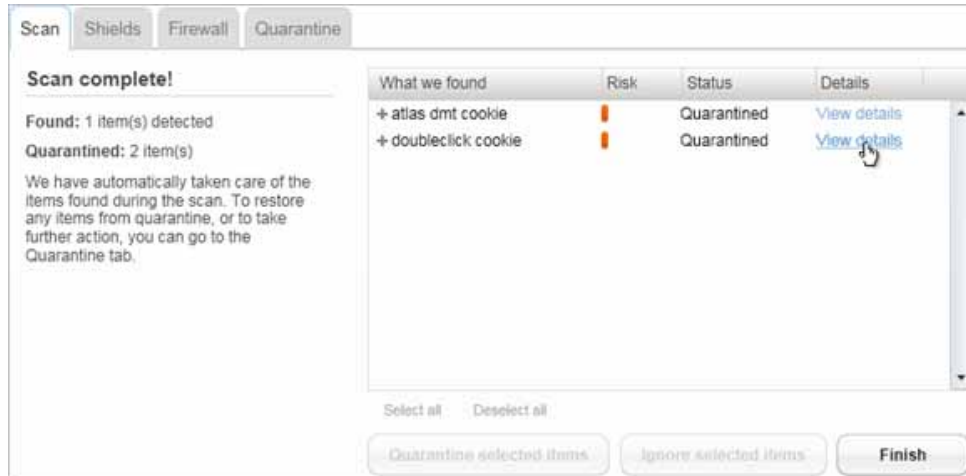


3. From the alert, you can click the **View Details** link to view the scan details. (If the alert closes before you have a chance to click the link, point your mouse to the **PC Security** panel, click the **Edit settings** button, then click **View scan details** in the Scan tab.)

The Scan Complete panel shows what the System Scanner found, its risk level (multiple bars indicate a higher risk), its status, and a link to more details. The status can be any of the following states:


- **Quarantined.** The item was moved to Quarantine, where it was rendered inoperable and cannot harm your computer.
- **Suspect.** The item is classified as a “potentially unwanted application” and was not moved to Quarantine. You must take action yourself by selecting the item in the panel and choosing either the **Quarantine selected items** or **Ignore selected items** button.
- **Removed.** The item was deleted before the System Scanner quarantined it. This might happen if you are running another security program that removed it or if you manually deleted the file yourself during the scan. Any removed items are no longer a threat to your computer.
- **Cleaned.** The item was managed by a virus-cleaning process that removed infected portions of the file and restored the cleaned file to your computer in its original location. A copy of the corrupted file is now in Quarantine. The cleaned file is safe to use; the file in Quarantine is not safe to use.

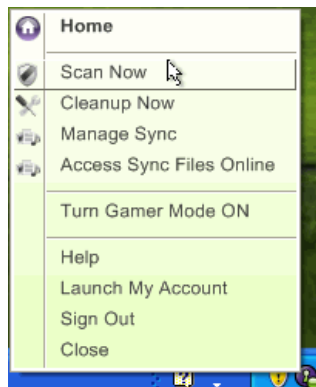
- If you don't recognize an item and want to know more about it, click **View details** to the right for a pop-up description. You can also click the plus sign to the left of the item to view the directory where it was found.



Note about cookies: The System Scanner may quarantine a large number of cookies. Cookies are small bits of text generated by a Web server and then stored on your computer for future use. They cannot steal information off your machine, but some do store personal information that you may not want outside parties to gather. The System Scanner only searches for third-party cookies associated with advertising sites that may be gathering information about your surfing habits.

- Click the **Finish** button when you are done viewing details.

From now on, you do not need to launch a scan yourself or schedule scans. The Webroot software automatically scans your computer at optimal times. However, if you do want to run a scan immediately, right-click on the Webroot icon  from the system tray, then select **Scan Now** from the menu.



Creating a Webroot account and configuring components

After you run the first scan, the Home panel opens and looks similar to the following example. You will notice that the Sync & Sharing panel shows a yellow icon and a **Set up now** button. You need to create a Webroot account before you can use the Sync & Sharing Manager.



1. From the Home panel, click on **My Account** from the taskbar at the bottom. (You can also click the **Set up now** button.)



The My Account panel opens and shows your keycode, version number, and other information about your subscription.

2. Click the **Manage My Account** button at the bottom of the panel.



The My Account Creation dialog opens.



3. Click the **Create account** button and follow the on-screen instructions.

Note about creating user names: The Webroot software blocks certain terms in user names, such as obscene words. If you use a term on our “blocked” list, your account creation may be rejected. If you experience problems creating an account, contact [Webroot Support](#).

After you create an account, you will notice that the Sync & Sharing area is still yellow. You must now designate folders on your computer that will automatically be synchronized with Webroot’s online repository, as described in the next steps.

4. From the Home panel, point your mouse to the Sync & Sharing panel, then click **Set up now**.



A dialog opens and prompts you to sign in to your Webroot account.



5. Enter your user name and password, then click the **Sign In** button.

A Setup dialog opens that will guide you through the process of creating synchronization folders. Any files in these folders are automatically copied to Webroot’s online repository (a collection of secure servers where your data is safely encrypted and stored). Be aware that if you make a change in your synchronization folders (edit a file, add a file, or delete a file), the Sync and Sharing Manager immediately makes the same change to your account in the online repository.

Depending on the number and size of the selected folders, the upload may take several minutes. When it’s done, the Sync & Sharing panel changes to green.

Accessing your online account

Your Webroot account includes your software license status and provides access to certain tasks, such as upgrading your software and accessing Sync and Sharing functions. The account is available online through *My Webroot*, which is your personalized Web site available 24 hours a day, every day of the year, from any computer with an Internet connection.

1. Open a Web browser and enter <https://www.webroot.com/mywebroot>. (You can also select **Launch My Account** from the System Tray menu; to display the menu, right-click on the tray icon.)

My Webroot opens with a Sign In panel on the right:

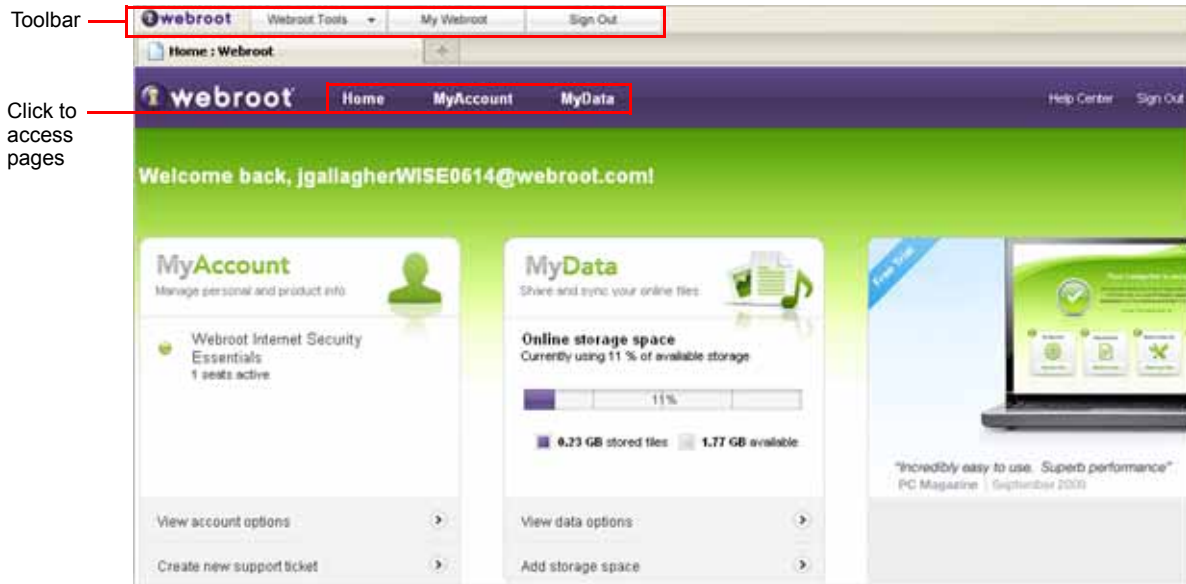


A purple sign-in panel with the following elements: a title 'Sign In', a label 'Username (email address)' above a white input field, a label 'Password' above another white input field, a link 'Forgot your password?' below the password field, and a green 'Sign in' button at the bottom.

2. Enter your user name (email address) and password, then click **Sign in**.

Your personalized *My Webroot* account opens in the browser. Also notice a new Webroot toolbar installed at the top of your browser. This toolbar allows you to easily access Webroot sites and sign in and out of your account.

Note about the toolbar: Do not disable or uninstall the Webroot toolbar. This may result in unexpected behavior and will disable access to some Webroot software functionality.




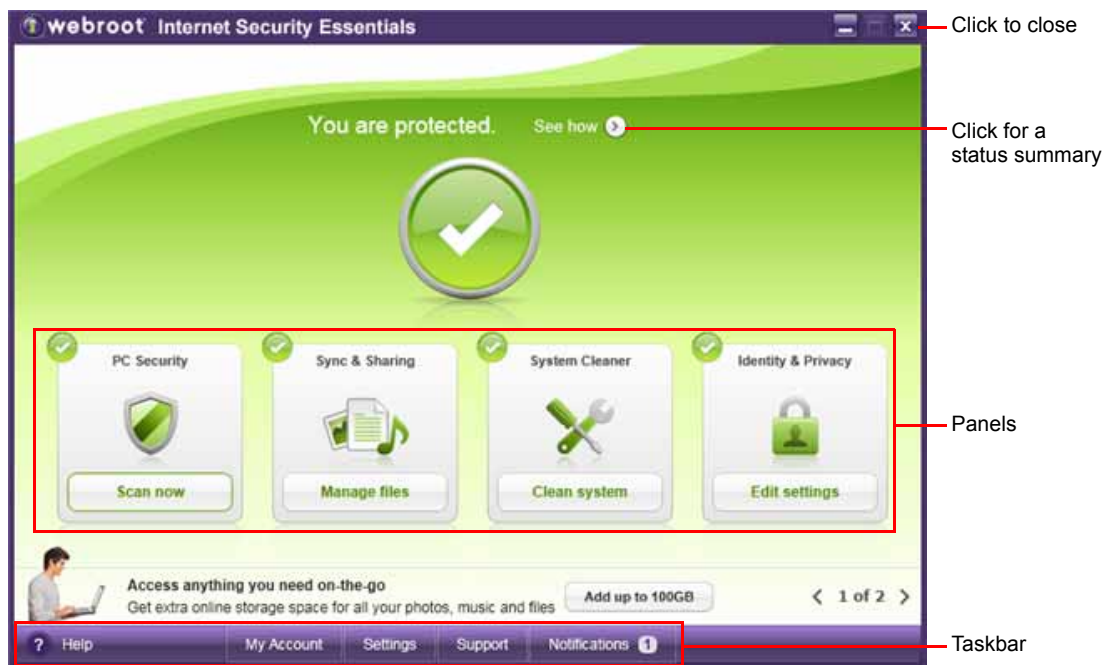
The following table describes the pages available in *My Webroot*.

Home	Serves as the main dashboard to all <i>My Webroot</i> functions available with your subscription and license.
MyAccount	Shows your account details and software license information. Click the following tabs: <ul style="list-style-type: none"> • Contact Information. Enter or change your personal contact information so Webroot can contact you for product update announcements. • Licenses & Products. View license information and status for any Webroot products you purchased. The license information includes the product name, the keycode, where the software is installed (which computer), and when your subscription expires. You can also use this page to re-install your licensed software, install it onto another computer, or renew your subscription. • Support. Create a support ticket to send to Webroot or view any past tickets you opened.
MyData	Allows you to manage files and photos in the Sync and Sharing Manager. Click the following tabs: <ul style="list-style-type: none"> • My Folders and Files. Manage the files and folders uploaded during synchronization. • Recent Events. View the ten most recent activities performed with the Sync and Sharing Manager. • Photos. Manage the photo albums uploaded and created with the Sync and Sharing Manager.

Checking status and changing settings

The Webroot software works in the background without disrupting your normal activities. If you log out of your computer or turn it off, the Webroot software launches again automatically when you restart Windows.

If desired, you can check system status or change settings by opening the Home panel (double-click the Webroot icon  in the system tray):



The main interface displays in either green (status is secure), yellow (a status item requires your attention), or red (a critical item requires your attention). If the system state is yellow or red, details about the issue appear on the screen with instructions for fixing the issue. You can click the **See how** button to learn more.



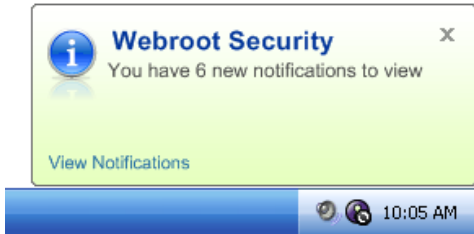
To change system settings, see the following table.

PC Security panel	<p>When you point your mouse to PC Security, the Edit settings button appears. Click this button to change settings for the following components:</p> <ul style="list-style-type: none"> • System Scanner. Run an immediate scan or select the Use custom scan settings and click Edit to change what items the scanner detects. • Shields. The Shields are preconfigured to monitor activity on your computer while you surf the Internet, connect to a network, and open email attachments; however, you can change shield settings if you want. • Firewall. The firewall is preconfigured to begin monitoring and filtering data traffic traveling in and out of the computer ports; however, you can change some firewall filtering and settings if you want. • Quarantine. After the System Scanner and Shields have quarantined threats that match our security definitions, you can view the items in Quarantine. If necessary, you can remove or restore items.
Sync and Sharing Manager panel	<p>The Sync and Sharing Manager automatically uploads files from designated folders on your computer to Webroot's online repository, which is a collection of secure servers. The content in your folders and your online account are always identical. Click Manage files to configure additional folders, synchronize multiple computers, and share photos with friends.</p>
System Cleaner panel	<p>The System Cleaner removes all traces of your Web browsing history, files that show your computer use, and other files that reveal your activity.</p> <p>You must run a cleanup manually or schedule cleanups. To begin a manual cleanup, click Clean system from the Home panel. To configure cleanup settings, point your mouse to the System Cleaner panel and click Edit settings.</p>
Identity & Privacy panel	<p>Click the Manage now button to configure settings for the following components:</p> <ul style="list-style-type: none"> • Anti-Spam. The Anti-Spam Manager is preconfigured to use with Outlook Express or Outlook (versions 2003, 2007, or 2010 32-bit). In these email clients, it filters all your email messages for spam (unwanted junk mail) or phishing attempts (fraudulent tricks to steal your information). • Anti-Phishing. The Anti-Phishing Manager is preconfigured to alert you to any Web sites that are associated with phishing scams. The Anti-Phishing Manager works with the following browsers: Internet Explorer (versions 6.0 and above) or Firefox (versions 3.5 and above). It also works with the following search engines: Google, Yahoo, Bing, Lycos, and Ask. • Secure Browsing. The Secure Browsing Manager is preconfigured to block malicious Web sites from loading before you access them. It also alerts you to unsafe Web sites when you use a search engine. The Secure Browsing Manager works with the following browsers: Internet Explorer (versions 6.0 and above) or Firefox (versions 3.5 and above). It also works with the following search engines: Google, Yahoo, Bing, Lycos, and Ask.
Taskbar	<p>Click the buttons in the taskbar to access the following tasks:</p> <ul style="list-style-type: none"> • Help. Click to learn more about using the Webroot software. • My Account. Click to see your subscription information. • Settings. Click to modify scanning schedules, view the system history, set program update options, set Gamer mode, and specify settings for a proxy server. • Support. Click for technical support options. • Notifications. Click to view recent status messages and alerts.

You can close the main interface by selecting the close button (✕) in the upper right of the title bar. (Closing the main interface does *not* shut down the software; it still runs in the background to protect your computer.)

Responding to pop-up alerts

When you surf the Internet and work on your computer, watch for Webroot pop-up alerts and respond to them when necessary.

<p>Pop-up alerts in the middle of your screen:</p>	<p>The Webroot software automatically manages most threats for you. If it locates a threat trying to launch on your computer, it disables it and moves it to Quarantine. However, if the software detects an item that it classifies as a potential threat or it does not recognize, it opens a pop-up alert and asks whether you want to accept the item or prevent it from installing on your computer. If you are purposely downloading an item, such as a new toolbar, click Allow. Otherwise, click Block. You can click Show Details to read more information about the item attempting to launch.</p> 
<p>Pop-up alerts in the system tray:</p>	<p>If your computer is secure, the Webroot icon appears in the system tray with a green status indicator:</p>  <p>If the software needs to inform you about a system status, it opens an alert above the Webroot icon. For important items that require your attention, it changes the color of the status indicator from green to yellow 🟡. For critical items that require your intervention, it changes the color to red 🔴.</p> <p>Click View Notifications in the alert balloon to find out more about the alert.</p> 

Accessing additional instructions and support

To access video tutorials, user guides, and Webroot support options, visit the Webroot Support site at:

support.webroot.com