

WHAT CAN MSPs AND BUSINESSES DO TO SECURE THEMSELVES AGAINST ATTACKS?



Implement strong endpoint security.

Be sure you're using a solution that offers real-time protection and automatic remediation capabilities. If you haven't already, look into automated detection and response.



Add preventive protection at the DNS layer.

DNS-layer security can stop up to 88% of attacks¹ before they even hit employees and their endpoints. Plus, it protects remote/mobile workers and can help you secure any guest WiFi networks you provide.



Invest in a security awareness training solution.

After 12 months of ongoing phishing simulations and security awareness training courses, end users are 70% less likely to click through on a phishing message.² Enough said.



If you don't need RDP, turn it off.

Cybercriminals target commonly used RDP ports and attack them using brute-force tactics, hoping to break through weak usernames and passwords to access systems. If you're not actively using RDP, just disable it.



Disable other unnecessary (and vulnerable) services.

Malware variants can be delivered through email attachments, typically a zip archive that contains a script. That means you can help prevent attacks simply by disabling scripts. Additionally, Microsoft® Office macros are typically unnecessary, and some ransomware types use macros in documents to deliver malicious payloads. Disable those too.



Do your updates. Yes, all of them.

Major news-making hacks (think WannaCry a few years back, etc.) exploit vulnerabilities in out-of-date operating systems. Make sure the systems you manage are up to date on software and OS patches, security fixes, and other updates.



Back everything up and test your backups regularly.

A well-planned backup and disaster recovery strategy can ensure you're back up and running without missing a beat, in the event of a security breach or malware attack.



Embrace 2FA and enforce good password policies.

It'd look pretty bad if your organization or clients got breached because of a weak (or default) password. Set security policies to ensure that doesn't happen, and implement 2FA wherever possible.

¹Based on threats identified by Webroot after scanning real-world network traffic

²Webroot Inc. "2019 Webroot Threat Report." (February 2019)