



Webroot® Window Washer® version 6.5

As you work on your computer and browse the Internet, you leave behind traces of your activity. This information not only takes up valuable disk space but also jeopardizes your privacy. Window Washer simply and safely wipes your tracks clean and removes unnecessary files for complete privacy and improved PC performance.

Frequently Asked Questions

What is Webroot Window Washer?

Window Washer is a desktop software product that safely removes traces of Internet activity and unnecessary files to protect your privacy and improve PC performance:

- Eliminates useless files that clog your hard drive and slow down your PC
- Permanently washes away files and folders to protect your privacy
- Gives you complete control over where and what gets washed
- Handles more third-party plug-ins than any other cleaning application

How does Webroot Window Washer work?

Window Washer can be configured to work in the background to periodically clean your PC and can automatically clean the latest versions of your favorite programs such as Real Player, Google Search Toolbar, iTunes, Macromedia Flash Player, Adobe Acrobat and many more. Window Washer supports the most 3rd party application plug-ins of any cleaning software to ensure optimal PC performance.

How does Webroot Window Washer stack up against the competition?

- Top Ten Reviews awarded Window Washer the Silver Award in 2007 and indicated, *"Window Washer is the best choice for someone without a firm technical knowledge of computers."*
- Window Washer received PC Pro's "Recommended" rating in 2006. PC Pro also indicated that, *"Used alongside Webroot Spy Sweeper®, Window Washer provides an almost perfect privacy package."*

What's new in Webroot Window Washer 6.5?

- Support for Microsoft Windows Vista™
- Internet Explorer® 7 support
- Updated plug-in support—improving the number of plug-ins supported by any desktop cleaning product

What languages will Webroot Window Washer 6.5 Support?

Window Washer will initially be available in English for the US and UK markets. The product will also be made available in German, French, Spanish, Italian and Dutch.

How will this product be priced?

Window Washer is priced competitively at \$29.95 a seat for a one year subscription. Customers can order multiple copies online in either electronic or CD formats.

How do I purchase Webroot Window Washer 6.5?

Window Washer 6.5 will be available online in the US in late July, 2007. Window Washer can be purchased via the Webroot web site: <http://www.webroot.com/consumer/products/windowwasher>.

How can I upgrade to Webroot Window Washer 6.5?

Click the Window Washer Update link on the home screen of Window Washer 6.0, and it will take you to the 6.5 download page where you can follow the download instructions. There is no charge to upgrade to version 6.5 if your subscription is current.

Will Webroot Window Washer hurt my computer?

Window Washer is safe and effective. The product provides built-in safety features to help prevent you from accidentally removing important files. You must confirm your requests to delete special folders such as My Documents, My Photos and System-critical files.

Can I recover deleted files?

Files are *not* recoverable if they have been permanently removed or shredded with the Window Washer product.

What is Bleach and why is it necessary?

Bleaching is an encryption feature that effectively overwrites files with random characters thereby making them unrecoverable by third-party recovery programs. Bleaching not only helps maintain personal privacy but also exceeds the privacy standards of the Department of Defense and National Security (NSA) agencies.

What types of Internet tracks does Webroot Window Washer cover up?

Window Washer cleans all aspects of your browser activity, including Internet history, address bar, cache, and unwanted cookies. In addition, Firefox users can also enjoy the same cleaning features as users with Internet Explorer.

What are the system requirements for Webroot Window Washer?

OS: Windows Vista, XP or 2000

CPU: 266 Mhz processor

Memory: 64 MB RAM

Hard Drive: 5 MB free space

Browsers: Supports Internet Explorer, Firefox®, Netscape® and AOL®